ACCESS Council

Advancing Education Technologies

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ACCESS - Area Cooperative Computerized Educational Service System, an Information Technology Center

ACCESS is one of 18 Information Technology Centers (ITC's) licensed by the Ohio Department of Education. ACCESS is a membership organization, wholly owned by its member districts and governed by a Board of Directors elected by the membership. ACCESS currently serves 26 member school districts and two (2) educational service centers in Columbiana and Mahoning County. ACCESS also provides services to non-member public and non-public schools, one (1) special education regional resource center (SSTR5) and The Public Library of Youngstown and Mahoning County.

ACCESS Mission: To assist educational institutions in the implementation of a 21st century learning environment through collaboration, application and technical services while maintaining cutting-edge network infrastructure.

ACCESS Core Values: Our core values include accountability, continuous improvement, credibility, equality, service and security.

Service Area Overview and Detail

Fiscal Services

The ACCESS Fiscal Services Team is focused on supporting local Treasurers and fiscal support staff utilizing state software and any ancillary products. Training is offered on new procedures and methodologies as required by the State of Ohio. Migration from Fiscal Classic to Fiscal Redesign has been a primary focus. Services include, but are not limited to the following.

Fiscal Redesign

- USASR and USPSR
- Inventory

Fiscal Classic (retired 2022)

- USAS/USPS/EIS
- USASweb/USPSweb
- MonthlyCD
- PayrollCD
- EISCD
- USASdw

Ancillary Product Support

- HR Kiosk/IPDP
- RAM
- WebGAAP
- Data Collector
- EMISFFE
- Implementation support for third party fiscal solutions
 - Time clock products
 - o Substitute managing systems
 - Cafeteria Point of Sale systems
 - Student fee payment solutions
 - Automated workflow solutions

Additional Services

- W2 Printing & Submission
- 1099 Printing & Submission
- ODJFS Submission

Training

- USASR & USPSR trainings
- Inventory EISR future trainings
- Fiscal Redesign Meetings
- EMIS State Reporting
 - Period H Capital Assets Collection
 - Period P Five Year Forecast Collection
 - o Period L Initial & Final Staff and Course Collections
- Ancillary Product Training

Regulatory Compliance Assistance

- SERS of Ohio
- STRS of Ohio
- Auditor of State
- Bureau of Workers Compensation
- Ohio Department of Education
- Ohio Department of Jobs and Family Services
 U.S. Department of Labor
- Ohio Department of Taxation
- Internal Revenue Service
- Social Security Administration

Future Software Support

- SSDT Redesign Inventory EISR
- Potential ERP Packages
- Fiscal product solutions

EMIS & Student Services

The ACCESS Student Service Team assists districts in navigating applications to support local data recording needs and to meet the required state submission deadlines. Support areas include student demographic information, contacts, attendance, scheduling, teacher grade books, report cards, transcripts, assessments, medical information, fees, discipline, gifted, special education, Roster Verification, along with the latest EMIS reporting requirements. The Frontline ProgressBook Suite, with a variety of modules available, and SameGoals' IEP Anywhere applications are supported.

Ongoing training, meetings and informational sessions are offered for school personnel to keep abreast of the latest developments in their areas, including EMIS reporting requirements. Data entered into supported applications is critical to ensure the proper flow to EMIS for state reporting. EMIS state reporting is year round. Services include, but are not limited to the following.

STUDENT and EMIS SERVICES

Supported Applications

Frontline's ProgressBook Suite

- StudentInformation
- GradeBook
- Parent Access
- Data Map
- Virtual Classroom

Special Education Product

SameGoal IEP Anywhere

Data Integration

• 3rd Party Software Product

Reports

- Harmony
- Ad-Hoc
- Report Building

Training Opportunities

- ProgressBook Suite
- IEP Anywhere, Special Education

EMIS

- District EMIS Reporting (student & staff)
- EMIS Flat File Editor
- ODDEX
- Roster Verification
- Gifted/English Learner
- P-EBT Files

Training and Remediation Services

EMIS - related reporting requirements

Network Services

The ACCESS Network Services Team is working diligently to ensure that network resources are stable and district data are secure and available. Protecting the environment, infrastructure and data is our primary goal. VoIP, wireless management, security monitoring, network monitoring, hosting, co-location of equipment, active directory, back-up as a service, etc., are among the several service offerings available. Consortium product purchases are also available.

SERVICES

ISP - Domain: ACCESS.K12.ORG

- ARIN IP Management
- BGP Configuration
- OARNet Internet
- E-rate Service Provider
- Data Center Equipment Management

VMS Server: (retiring 2022)

- Reflection support help with installation and configuration, troubleshooting
- Reflection print queues hosting, management, troubleshooting, maintenance
- VMS patching, maintenance, staff file backups & restores
- State audit compliance
- State software support and updates
- System software updates and maintenance

Wireless Networking:

- Equipment recommendations & procurement
- On-site and off-site network inspection & recommendations
- Network maintenance & troubleshooting
- Channel and power setting management
- Best practices consultation
- Interference testing and site surveying
- Provide a centralized WiFi management interface that allows us to better support the tech staff in the districts and even back them up when they're not available

WAN Networking:

- DHCP
- DNS
- Security Infrastructure district firewall
- PRTG bandwidth management
- Equipment consultation
- Cabling consultation

Security

- Border Firewall
- Application Monitoring
- Intrusion Prevention

- Cloud-based threat detection
- Internal Firewall Services
- AOS Yearly Audit

Server Virtualization:

- Hosted virtualized servers for districts
- ACCESS server infrastructure (application services)
- Virtualized server backup is hosted off-site from production environment
- NAS network access storage

Google Environment

- Google automated student account creation automated and tied to DASL
- Chromebook Management:
- Google Mail (staff and student)
- Google Drive (staff and student)
- Google Classroom
- Jatheon email archiver appliance
- Integrated email and drive antivirus
- Integrated email anti-spam system

Domain and Account Management:

- Maintain the parent domain for entire organization
- Maintain a centralized Active Directory infrastructure that most services fall back on for authentication and control
- SSO Provide LDAP services and other connectivity and authentication options, reducing the number of credentials users need to memorize
- Maintain a self-service user account portal allowing staff to reset as well as recover forgotten passwords

Internet Filtering:

- Provide CIPA compliant web filtering for student and staff within the school district and at home
- Filter management, troubleshooting, and maintenance
- Consult with district staff on filter methodology and best practices
- Adapt filter techniques to the constantly changing Internet environment
- Chromebooks filtered going home
- Chromebooks non-transferable licenses

VoIP Services:

- Call Manager configuration, troubleshooting, and maintenance
- Call Routing (voice gateways at ACCESS DC and customer locations)
- Voicemail Services
- Phone Maintenance (moves, adds & changes)

Fiber Services - ACCESS Fiber Network

ACCESS manages and maintains its members' fiber assets. The ACCESS Fiber Network consists of 325+ miles of private fiber built between Columbiana and Mahoning counties connecting K-12 schools. The ACCESS Fiber Network is used to deliver ALL services. ACCESS customers benefit from the unlimited bandwidth available for delivery to their school building or library. The ACCESS Fiber Network carries data, voice and video services.

In partnership with the Columbiana County Port Authority (CCPA) and its partner, the ACCESS fiber plant has enabled the transport of services to a variety of commercial and medical entities. The ACCESS fiber plant is continuously maintained through partnerships with locating, engineering and construction companies. ACCESS works closely with utilities, ODOT, local municipalities and private entities to successfully maintain its investment.

Fiber Management and Maintenance

- Attend construction meetings private, ODOT & commercial
- Coordinate maintenance needs with OUPS, USIC Locating Services, AT&T, Frontier, Horizon, Zayo, Verizon, Ohio Edison, Involta/Columbiana County Port Authority (CCPA)
- Geospatial Mapping underground
- Approve maintenance billing
- Maintain maintenance billing for CCPA and its partner(s)
- Update maps for fiber route Visio/Google Earth
- Direct maintenance crews on jobs.
- Utility pole and underground facility audits

INFOhio Library Services

ACCESS has partnered directly with INFOhio to support its customers. INFOhio is constantly acquiring and adding valuable electronic resources to support teachers and student educational needs. INFOhio brings the library into the classroom with resources already aligned to the State of Ohio standards. Connect with INFOhio to learn more about early literacy tools, fostering close reading, encouraging inquiry-based learning, and developing college and career readiness skills using multiple INFOhio resources. Engage with INFOhio learning pathways for additional flexible professional development opportunities. Additional information can be found at http://www.infohio.org.

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SORA/Overdrive EBook Consortium has been made available to schools through ACCESS. Contact ACCESS for additional information.